



CASESTUDY

## Centerpoint IT Helped **MillerClapperton** Streamline Cloud Operations and Reduce Costs

MillerClapperton, a leader in custom cladding solutions for large-scale construction projects, faced growing IT challenges as their operations expanded. With a heavy reliance on cloud infrastructure, particularly AWS, and a shrinking internal IT team, they turned to Centerpoint IT for assistance. Centerpoint IT helped optimize their cloud environment, reduce costs, and empower their remaining IT staff with the tools and knowledge to manage their systems effectively.



### Who is MillerClapperton?

Since its founding in 1979, MillerClapperton has grown to become a trusted leader in custom cladding solutions for large-scale construction projects across 44 states and nine countries. Known for its innovative technologies and expertise in materials like metal composites and plate aluminum, the company provides tailored solutions for monumental projects.

While excelling in its core business, MillerClapperton developed increasing internal IT needs as its operations expanded. This eventually led them to seek external support to manage their cloud infrastructure efficiently.

[www.millerclapperton.com](http://www.millerclapperton.com)



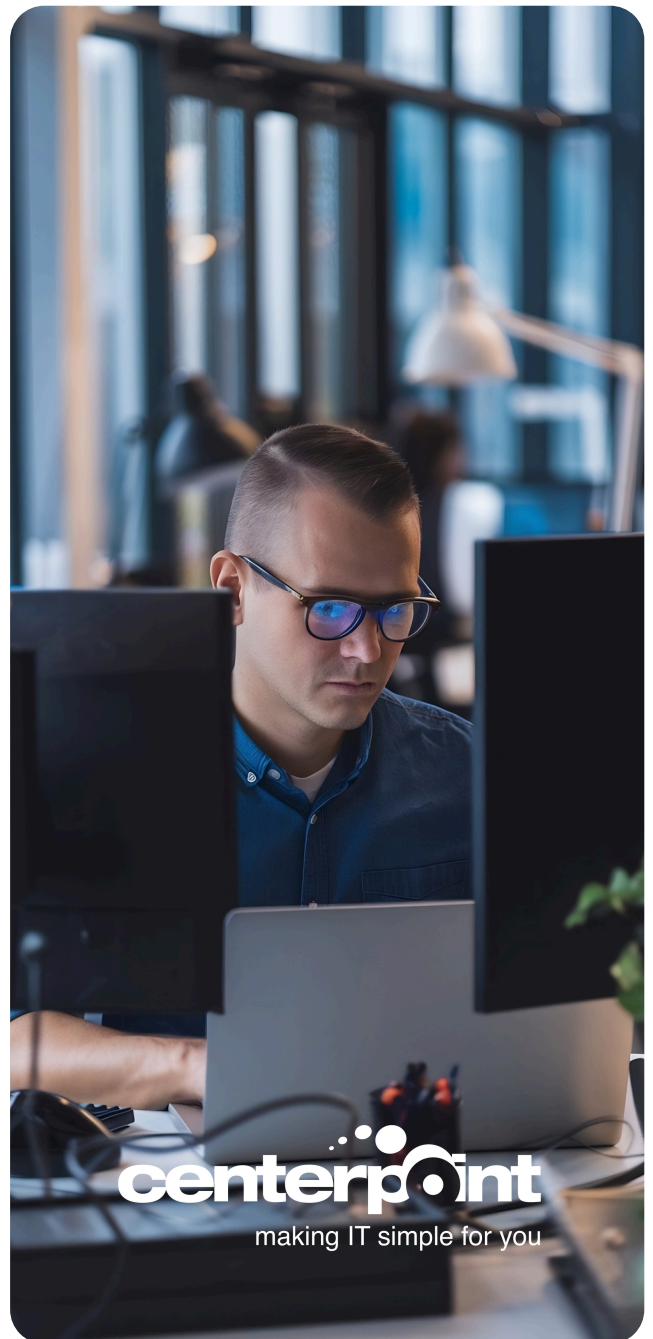
## Why Did MillerClapperton Need Centerpoint IT's Help?

MillerClapperton's internal IT department was initially staffed by four team members, handling everything from server management to end-user support. However, within a year and a half, the team was reduced to just one person—Michelle Arthur. Michelle recognized that without external help, the company's IT infrastructure could suffer, and she herself was at risk of burning out.

*"I was left managing the entire IT department on my own, responsible for 167 users, servers, and all of our cloud services. It became clear that I needed outside help to keep everything running smoothly",*  
**said Michelle.**

As the company heavily relied on AWS for cloud services, Michelle lacked the deep expertise needed to manage their cloud infrastructure optimally. Faced with this challenge, she began searching for Managed Service Providers (MSPs) and, after evaluating 15 different companies, decided to partner with Centerpoint IT. Their approach, expertise, and down-to-earth style made them stand out.

*"After talking to Centerpoint the very first time, I immediately liked them. I really enjoyed how down to earth they were",* **said Michelle.**





## What Did Centerpoint IT Do for MillerClapperton?

Centerpoint IT wasted no time in addressing the pressing needs of MillerClapperton's cloud infrastructure. First, we performed a comprehensive review of their AWS environment, which included 12 cloud servers along with other key services. During the review, Centerpoint IT uncovered several opportunities for improvement.

*"Centerpoint IT identified areas where we weren't following best practices in AWS and helped correct those issues step-by-step, all while involving me in the process so I could learn",* **said Michelle.**

In addition to improving the cloud environment, Centerpoint IT helped reduce MillerClapperton's cloud costs. We identified services and resources that the company no longer needed or could optimize, significantly lowering their AWS spend. This immediate cost reduction was a critical win for MillerClapperton, ensuring the company could maintain their cloud infrastructure without unnecessary expenses.

*"They showed us how to cut down on costs by removing services we didn't need and finding more efficient ways to use AWS. This saved us a substantial amount of money",* **said Michelle.**





## Streamlined Operations and Lowered Cloud Costs

The improvements Centerpoint IT made to MillerClapperton's cloud environment have had a lasting impact. By securing the cloud infrastructure, reducing costs, and empowering Michelle with the knowledge to manage AWS herself, Centerpoint IT has achieved a more streamlined and efficient IT system for MillerClapperton.

*"I feel much more confident managing our AWS environment now. Centerpoint IT made sure I understood everything they did, and I know they're always available to help if I need them", said Michelle.*

The ongoing project to decommission MillerClapperton's physical servers and migrate them to the cloud is another important step in their digital transformation. With Centerpoint IT's support, this complex task is progressing smoothly, and the company is well on its way to fully embracing a cloud-first approach.

*"It's a big project, but Centerpoint IT is making sure we get it done efficiently", said Michelle.*

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## Transforming MillerClapperton's Cloud Future

With Centerpoint IT as their partner, MillerClapperton has not only optimized their current cloud environment but also set themselves up for future success. The cost savings achieved by reducing unnecessary AWS expenses, combined with improved security and workflow processes, have empowered the company to focus on what they do best—delivering high-quality cladding solutions.

*"Centerpoint IT makes sure I understand everything they're doing. I know I can always call them, and they'll give me the help I need the same day", said Michelle.*

By providing expert guidance and personalized support, Centerpoint IT has helped MillerClapperton take control of their cloud infrastructure while ensuring they have the flexibility and scalability to grow. As MillerClapperton continues its digital transformation, they are confident in their ability to manage their IT systems with Centerpoint IT by their side.